



RANDYS
Worldwide Automotive

International Warranty Overview:

In consideration of the extreme costs of shipping parts internationally for warranty consideration we can, in some cases, grant warranties when photos are submitted via email. In order to process your warranty consideration, clean, well documented photos must be presented for inspection. Below are examples of acceptable photos for warranty consideration:

Ring & Pinion sets:

For broken ring & pinion sets a clean, close up photo of the broken teeth is required. A clear photo that shows the contact pattern of the teeth is required.

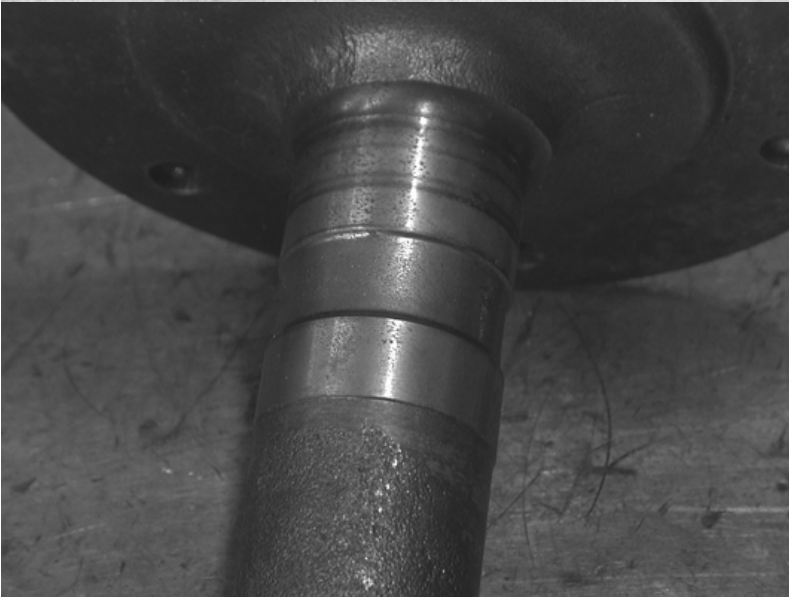
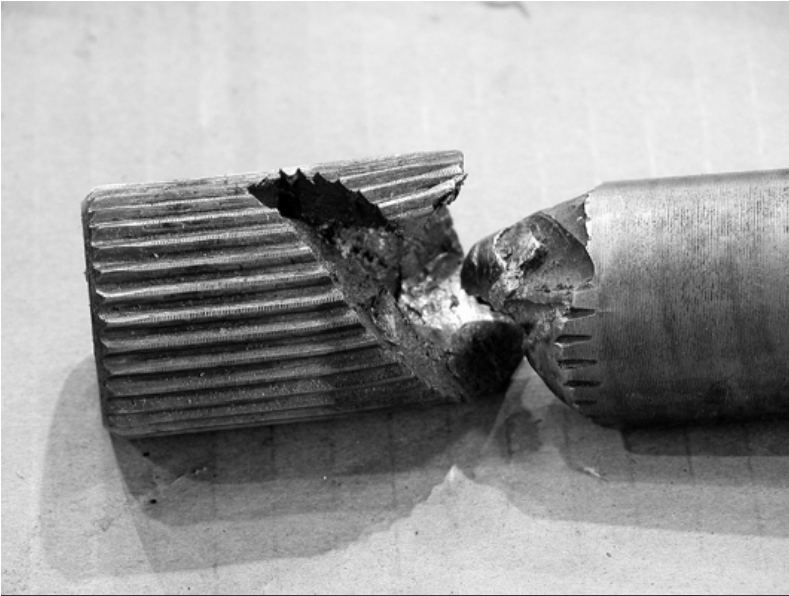


For noisy ring & pinion sets, a clear, close up photo that show the surface finish on the gear teeth is required.



Axles:

For axles, a clean photo of the broken or worn area in question is required. Please show any identifying marks such as the “4340” cast into the Yukon front Chrome-Moly axles when present.



Spider Gear sets:

For spider gear sets, a clear photo of any broken gear is required. We also require a clear photo of the condition of the cross pin shaft.



Positractions:

For positraction, a clear photo of any damage to the case is required, in addition to photos of the spider gears themselves.



Clear, well lit photos are the key to getting your warranty consideration granted as quickly as possible. Blurry, dimly lit photos or photos taken with a cell phone will make warranty determination difficult. Please email warranty consideration to customerservice@ringpinion.com. Please also include a photo of your vehicle and your original invoice number.